

Microscope Service Solutions

Consistent Quality, Comprehensive Coverage



Installation



**Qualification
IQ / OQ**



Calibration



**Preventive
Maintenance**



Contracts

Our Expertise and Reliability—Your Peace of Mind

For more than 100 years, Olympus has been a leading manufacturer of innovative optical and digital equipment, with a track record of technical excellence. As well as delivering products manufactured to the highest standard, Olympus also provides dedicated support throughout the lifetime of your product.

We offer a wide range of services designed to:



- Reduce the cost of ownership



- Maximize the availability of your equipment



- Protect your investments

We are the right choice for your service requirements:

1

All our services are carried out to the manufacturer's specifications, using only original Olympus parts

2

Our service technicians undertake a continuous, well-structured training program—ensuring consistent and high-quality support

3

Our regional repair centers and field service technicians are ISO 9001 and ISO 17025* certified



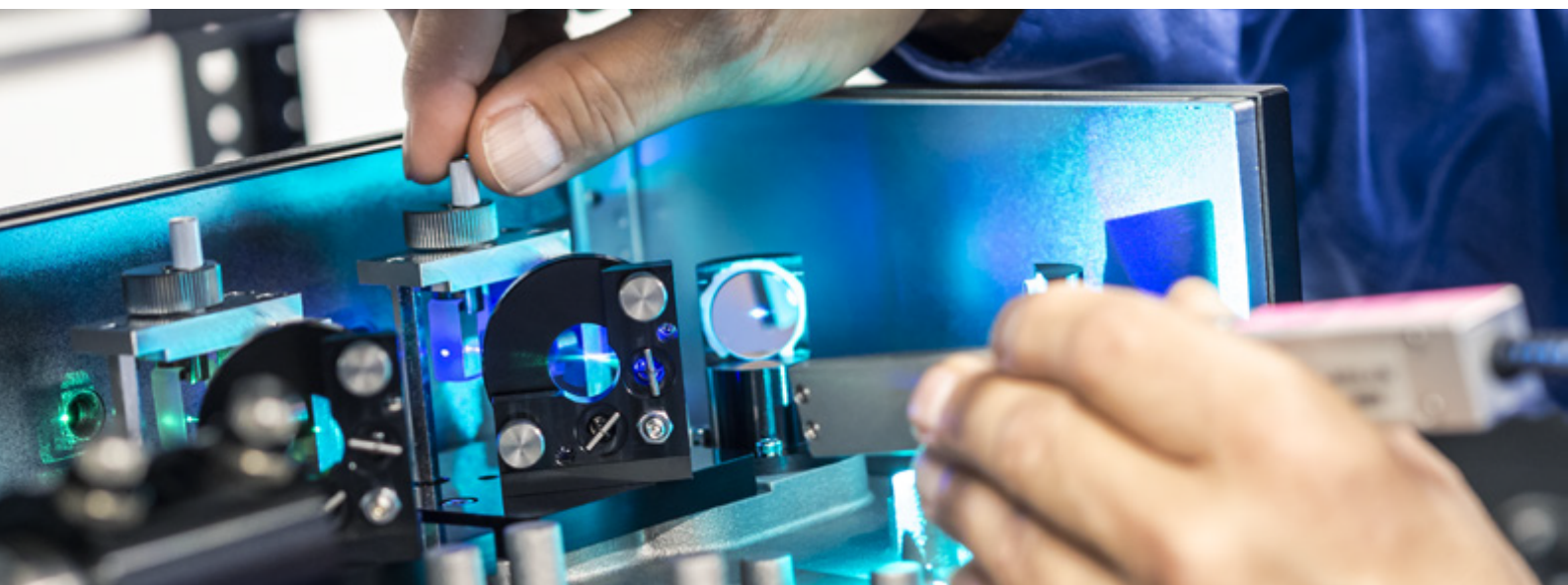
Microscope Installation

The support we offer is continuous—from the day of microscope delivery to the end of the product life cycle and beyond. Microscope installation is carried out by qualified technicians in line with manufacturer procedures, and for certain products such as confocal laser scanning microscopes, we provide system calibration as required. With installations provided by Olympus you will get the best results from day one and save your working time.



Qualification of Microscopes

Our Installation Qualification and Operation Qualification (IQ/OQ) documentation is designed to meet the quality management requirements of the pharmaceutical industry and medical device manufacturers. Every stage of the qualification process is documented, and our service engineers assess characteristics including user training, the condition of delivered equipment, as well as the quality of images taken with the installed product.



Comprehensive Cover at Predictable Cost: Olympus Service Contracts

Obtaining service coverage for your equipment should be as simple as possible—which is why we offer a range of service contracts tailored to suit the individual needs of your business. Our service contracts not only provide maximum equipment performance with minimal unplanned service costs, but are also:

1

Straightforward

enabling you to focus on the core of your business

2

Efficient

we can schedule calibrations and preventive maintenance on your behalf

3

Cost-effective

providing you savings throughout the life of the contract



Full Coverage Contracts

To keep your operations moving, Olympus service contracts cover planned on-site maintenance, repairs, support concepts, and more. Predictable costs, including coverage for labor, spare parts, and consumables enable you to focus attention on your core business.



Yearly Preventive Maintenance

To minimize the risk of unexpected repair costs, our yearly preventive maintenance service includes an extensive performance check, as well as cleaning and adjustment of your equipment. By reducing equipment downtime and increasing availability, our service contracts also minimize the impact of maintenance on your normal operations.



Calibration

The accuracy of measurements taken with your equipment depends on reliable calibration. With the comprehensive service contracts offered by Olympus, calibration is performed by engineers with a deep understanding of Olympus equipment, ensuring your measurements are accurate and reliable.



EVIDENT Microscope Service Solutions

Consistent Quality, Comprehensive Coverage



Get covered today - visit our website and follow 'Contact us' for more information:

www.olympus-ims.com/servicesolutions

This brochure illustrates the portfolio of principle services available from Evident. Not all services are available for all products.

- *ISO17025 accredited services only provided in the Evident Service Center Europe s.r.o. repair center. Please refer to the Evident or CIA web sites for list of accredited services provided.
- Evident Corporation is ISO9001/ISO14001 certified.
- Illumination devices for microscopes have suggested lifetimes. Periodic inspection is required. Please visit our website for details.
- All company and product names are registered trademarks and/or trademarks of their respective owners.
- Images on the PC monitors are simulated.
- Specifications and appearances are subject to change without any notice or obligation on the part of the manufacturer.

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